

SIT20316 Certificate II in Hospitality

Are you looking for a career working in the Hospitality industry?



This course is to be delivered across two years and is aimed at Year 11 and 12 students. Students are expected to participate in 12 official functions and service periods throughout the two years. Not all assessments are completed with the timetabled lesson so commitment to working outside of the school hours is required. A willingness to succeed at the highest level and attitude to enjoy the ride is a prerequisite to be accepted into this course.

Job opportunities

The focus of this qualification provides a pathway to work in various hospitality roles and settings. The customer services aspects that are learnt in this course are transferrable across many industries such as retail, teaching, nursing, hairdressing, business and any other customer facing roles. It also equips students with skills that can be used for part time or casual work throughout their working life at the Certificate II level, job opportunities include:

- Waitstaff
- Flight attendant entry courses
- Festival staff
- Nightclub attendant
- Barista
- Café Attendant
- Breakfast Cook
- Café Cook
- Catering Assistant
- Fast Food Cook
- Housekeeping Assistant
- Junior Handyperson
- Porter
- Gaming Attendant



For more information please use your free account and login at <http://www.myfuture.edu.au/> or <http://www.myskills.gov.au>.



Entry Requirements

This course is aimed at Year 11 and 12 students. Twelve (12) units must be completed, five (5) of which are core units and seven (7) electives.

More Information

Contact the Home Economics area of the Design and Technology Department at the college on 9523 3600

Baldivis Secondary College

Units of Competency studied in this course

Core Units

BSBWOR203 Work effectively with others
SITHIND002 Source and use information on the hospitality industry
SITHIND003 Interact with customers
SITXCOM002 Show social and cultural sensitivity
SITXWHS001 Participate in safe work practices

Elective Units

BSBITU211 Produce digital text documents
SITHCCC003 Prepare and present sandwiches
SITHFAB004 Prepare and serve non-alcoholic beverages
SITHFAB005 Prepare and serve espresso coffee
SITHIND003 Use hospitality skills effectively
SITXCCS001 Provide customer information and assistance
SITXFSA001 Use hygienic practices for food safety

Further Study Opportunities

General Hospitality

Qualification	Job
SIT30616 Certificate III in Hospitality	Bar Attendant/ Waiter/ Waiter (Hotel/Fine Dining) Espresso Coffee Machine Operator (Barista)
SIT30716 Certificate III in Hospitality (Restaurant Front of House)	Head Waiter Wine Waiter (Sommelier)
SIT40416 Certificate IV in Hospitality	Concierge Food and Beverage Supervisor Front Office Supervisor
SIT50416 Diploma of Hospitality Management	Restaurant Manager

Cookery and Catering

Qualification	Job
SIT30916 Certificate III in Catering Operations	Cook (Cook-Chill Kitchen)/Cook (Hospital)
SIT30816 Certificate III in Commercial Cookery	Cook (Large Restaurant/small restaurant or Cafe) Cook (Restaurant and Catering Company)
SIT40616 Certificate IV in Catering Operations	Catering (Small Business)/Catering Supervisor
SIT40516 Certificate IV in Commercial Cookery	Chef (Small Restaurant or Café) Chef de Partie (Large Hotel)
SIT50416 Diploma of Hospitality Management	Sous Chef
SIT60316 Advanced Diploma of Hospitality Management	Executive Chef

Accommodation

Qualification	Job
SIT30616 Certificate III in Hospitality	Front Desk Receptionist/Housekeeper
SIS30416 Certificate III in Holiday Parks and Resorts	Housekeeper (resort)
SIT50416 Diploma of Hospitality Management	Motel Manager

Gaming

Qualification	Job
SIT30616 Certificate III in Hospitality	Gaming Attendant
SIT40416 Certificate IV in Hospitality	Gaming Supervisor
SIT50416 Diploma of Hospitality Management	Gaming Manager
SIT60316 Advanced Diploma of Hospitality Management	Club Manager (Gaming Venue)

The SIT20316 Certificate II in Hospitality is a proposed offering for the 2021 academic year. At the time of publication, no agreements have been entered into with a Registered Training Organisation for the delivery of this qualification. On the basis of interest from students in the SIT20316 Certificate II in Hospitality the school will initiate a formal partnership agreement with a RTO for the delivery of the qualification.